

Ref: IT/KGB/TENDER/2/97/2018

Date: 16-03-2018

TENDER FOR AMC OF COMPUTER HARDWARE ITEMS

We invite sealed tenders on item rate basis from interested vendors for Annual Maintenance Contract of Computer Hardware Items installed at various branches/offices of our Bank in **Kannur, Kasargod districts and part of Kozhikode district.**

List of branches and Hardware items are mentioned in Annexure D. The number of hardware items may be increased or decreased at the time of contract or even during the period of AMC which may be included or excluded from the list and the location of the equipments may also be changed. The AMC vendor shall include these items under the AMC on being informed by the Bank.

Eligibility of vendor for Tender:

The Vendor must have at least TWO direct offices in the mentioned geographical area (one office anywhere in TVM, KTM or EKM districts and another one anywhere in TSR, MPM or KZD districts) for fast and effective service support. Address proof of service support office or branch office should be produced such as PAN, Tax receipt, Certificate of registration like Shop & Establishment, Service Tax/Sales Tax/VAT/LBT/etc.

- ❖ The vendor must inform the full address and name of the office-in-charge.
- ❖ The vendor must have at least two qualified Service support engineers at each office above.
- ❖ The vendor must have an average annual turnover of Rs. 10 crore (As per last three years' Audited Annual Financial Statement/Income tax returns - to be enclosed).
- ❖ The vendor must have at least 5 years' experience in providing Annual Maintenance Contract DIRECTLY to Commercial Banks/Financial Institutions/State or Central Government Departments, preferably in Kerala, handling over 1000 computers / peripherals. Copies of work orders needs to be enclosed
- ❖ The vendor must have at least 50 service engineers in their role in the state of Kerala. Copy of supporting documents to be enclosed
- ❖ The vendor must be capable to provide online portal with login for each branch/office for lodging and tracking of service calls
- ❖ The vendor should not have been blacklisted by any Public Sector Bank/PSU/Government Department in the past. A self-declaration letter by the bidder, on the company's letter head should be submitted along with the bid.
- ❖ The vendor should submit an ISO 9001/ISO 20000 quality standard certificate in respect of rendering of services.
- ❖ The vendor will have to provide a list of engineers who will perform the job along with their resume and qualifications who are on their role.

The Tender document may be downloaded from Bank's website (www.keralagbank.com).

The following Annexures are part of the Tender documents:

Technical Bid	Annexure – A
Contract	Annexure - B
Price proposal	Annexure – C
Hardware List	Annexure - D
List of Branches	Annexure - E

Your quotations/Tenders must be in separate, closed & sealed envelopes containing two individual covers as under:

1. Contents of First sealed cover with Quote" TECHNICAL BID"

1. Shall contain the covering letter as per "Annexure A" Technical Qualification. Contract (Annex. B) and Hardware list (Annex. D) should be attached to Annexure A.
2. Letter from the vendor giving details of 5 Yrs. experience in performing maintenance job with certificate from reputed corporate, institutions, etc. acceptable to Bank.
3. Certificate of registration like Shop & Establishment, GST etc., proof of address like Electricity bill, telephone bill etc. of direct offices
4. List of direct offices in the geographical area mentioned and their addresses with engineer's name, their Qualification and mobile number.
5. Certified Copy of last three years' audited Annual Financial Statement towards proof of annual turnover.
6. Documents showing the number of service engineers in their role in the geographic area mentioned.
7. Any other information about vendor to establish his credibility/eligibility.

2. Contents of Second sealed cover with Quote" FINANCIAL BID"

1. Shall contain the covering letter as per "Annexure C" - Price proposal. Annexures D and E should be attached to Annexure C.
2. Annexure D & E to be signed on each page in token of acceptance of AMC offer for item with location of its existence.
3. Item wise AMC rate offer in Annexure-D.

PLEASE NOTE

- The vendor must quote AMC rate for each and every item in Annexure D
- The first cover titled TECHNICAL BID should contain all the documents listed under it and should NOT contain any commercial offer or information related with the tender.
- Technical and Financial bids should be in clear words, categorically mentioning each and every terms specifying the rates, etc. any kind of ambiguous / obscure / unclear terms may lead to the bid being disqualified. All the pages of the Tender document should be signed invariably. The bidder's representative, if attending the bid opening, shall invariably produce an authorization letter.
- The Technical Bids will be evaluated as per eligibility criteria. The decision of the Bank with regard to the pre-qualification criteria will be final. The Financial bids of only those vendor who qualify in the Technical bid shall be opened.
- Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the successful bidder does not accept the correction of the errors, its bid will be rejected. If the representative of the bidder is not present during bid opening, Bank will opt for an e-mail confirmation from the bidder. If no reply is received within the stipulated time, the bid will get rejected. If no email address is provided by the bidder, the bid will get rejected. If there is a discrepancy between words and figures, the amount in words will prevail. All the columns against each item should be filled invariably. In case a particular item is left blank, then the highest amount quoted against such item among all bids shall be filled and the total amount will be calculated. The rank of the vendor shall be decided as per the total amount calculated in this manner.
- The Bank reserves the right to accept or reject any or all tender without assigning any reason thereof. Bank's decisions in this regard shall be final and binding.
- Vendors who have not satisfactorily completed any of the earlier contracts with the Bank or if any time it is found that the information provided by the VENDOR is false the Bank reserves the right to reject such vendors. Banks decision in this regard will be final.
- The Bank reserves the right to accept or reject any or all the Tenders or split the work to any other contractor at the time of issuing work order or during the contract period without assigning any reasons for doing so.
- The vendor on award of the contract will have to deposit an amount of 10% of cost of AMC (rounded off to nearest hundred) OR submit Bank guarantee of equal amount from a leading commercial bank with validity up to AMC period, within 15 days of award of contract.
- The successful bidder will have to enter into a written contract with the Bank in the format as per Annexure B on a Rs. 200/- Non-judicial stamp paper within 15 days of being declared successful.

Please write on the envelopes in **BOLD letters "Tender for Annual Maintenance Contract for Computer Hardware"** and submit at the following address:

**General Manager
General Administration Wing
Kerala Gramin Bank
Head Office, KGB Towers
A K Road, Malappuram
Kerala - 676505**

LAST DATE: 23-03-2018, 1700 Hrs.

Opening of Technical Tenders: 26-03-2018 time: 1100 Hrs.

Opening of Price Tenders: 26-03-2018 time: 1500 Hrs.

For any query, please contact: 0483 - 2730179

Place: Malappuram

Date: 16-03-2018

General Manager

Annexure A

Technical Bid

Part 1: Basic Information

1	Name of the Applicant and address of the Registered office.	
2	Date and Year of establishment (Enclose documentary evidence)	
3	Type of the organization (Whether sole proprietorship, Partnership, Private Ltd. or Co-operative body etc.)	
4	Name of the Proprietor/Partners/Directors of Applicant with address and phone Numbers. (a) (b) (c) (d)	
5	Details of registration – Whether Partnership firm, Company, etc. Name of Registering Authority, Date and Registration number.	
6	Whether registered with Government/Semi-Government/ Municipal Authorities or any other Public Organization and if so, in which class and since when?	
7	No. of years of experience in the relevant field.	
8	Address of offices through which the proposed work of the Bank will be handled and the name & designation of the officers in charge.	
9	Adequate and satisfactory evidence to indicate financial capacity of the Applicant to undertake the said works with names of Bankers and their full addresses. (Copy of Income tax Returns for the last three FY's should be attached).	
10	Yearly turnover of the Organization during last 3 years. (year wise) (Enclose copy of audited Balance Sheet of last 3 years)	2014-2015 2015-2016 2016-2017
11	Number of supplementary sheets attached.	
12	Performance Certificates from previous client	
13	Name of the Bankers	
14	Authorized Signatories with name and signature:	
15	Permanent Account No GSTIN PF registration No. ESIC registration No. Profession Tax registration No. (Encl Documentary evidence)	
16	Whether any Civil Suit/litigation /Arbitration arisen in the contracts executed during the last 5 years/being executed now, please furnish the details in the proforma given below.	

Part 2: Work capability and previous experience

List of important projects completed by the organization during last 5 years costing above Rs 10 Lakh.

Sr.No	Name of the Project and location	Name & full postal address of the Client. Also indicate whether Govt. or Private body with full postal address.	Contract Amount (Rs.)	Contract period with starting and ending dates		Whether work was left incomplete or contract was terminated from either side. Give full details	Whether Performance certificate enclosed with enclosure no	Any other relevant information	Details of Civil Suit/ Litigation/ Arbitration, if any
				Stipulated	Actual				

Please note that all information as per the format should be filled.

Commencement and completion dates should be mentioned.

Performance certificate should be enclosed in the prescribed format along with the details.

All copies of documents must be attested by the authorized signatory of the bidder

- ✓ List of direct offices and their address with engineer's name, their Qualification and mobile number.
- ✓ The vendor must have an average annual turnover of Rs. 10 crore
- ✓ Not blacklisted by any PSU/Bank/Financial Institutions handling over 10000 Computer peripherals.

ANNEXURE B

CONTRACT FOR MAINTENANCE OF COMPUTER HARDWARE AND PERIPHERALS

THIS CONTRACT made the ____day of _____2018 BETWEEN KERALA GRAMIN BANK a body corporate, constituted under the Regional Rural Banks Act 1976, having its Head Office at KGB Towers, UP Hill, Near Central School Malappuram 676 505 Kerala State in India (hereinafter referred to as "Bank"), which expression shall include its successors and assigns and _____ (hereinafter called "THE VENDOR ") which expression shall include its successors and assigns.

WHEREAS THE VENDOR has agreed to provide and the Bank has agreed to accept from THE VENDOR, repair and maintenance service for the computer hardware/peripherals/electronic equipment (hereinafter called EQUIPMENT) listed in **ANNEXURE-D** hereto as amended from time to time, subject to the Bank paying charges to The VENDOR on the terms and conditions specified in **Annexure-A** endorsed by the Vendor.

In consideration of the contract it is agreed between the parties as below:

This contract will be valid for period **01 April 2018 to 31 March 2019** conforming to clause 1.1 of **Annexure-A**.

As on date of contract, the contract is valued for Rs. _____ inclusive of all taxes (in word Rs. _____) except GST which shall be payable over and above the contracted amount at the applicable rates. The liability of remitting the GST in accordance with the extant guidelines will vest with the vendor. The applicable GST shall be duly mentioned in the invoices.

The list of hardware forms an integral part of this contract.

The number of hardware items may be increased or decreased during the period of AMC which may be included or excluded from the list and the location of the equipment's may also be changed. The rate quoted will also be applicable for the items included or excluded during the AMC period.

1. COMMENCEMENT AND TERM:

- 1.1** The Annual Maintenance Contract will be valid for a period of one year from 01-04-2018 to 31-03-2019. It shall, however, be renewable for maximum 2 years at the same rates and conditions as per satisfactory services rendered by the VENDOR at the sole discretion of the Bank.
- 1.2** Upon termination of the contract each party shall forthwith return to the other all papers, material and other properties of the other held by each during the subsistence period of the contract. In addition each party will assist the other party in the orderly termination of this contract on the transfer of all aspects hereof, tangible and intangible, as may be necessary for the orderly, non-disrupted business continuation of each party.
- 1.3** Individual items of equipment, and repair and maintenance service charge for such EQUIPMENT, may be added to or withdrawn from the Contract by mutual written consent of both parties; PROVIDED ALWAYS that such consent is not unreasonably withheld. In the event that individual items of equipment are added to the Contract it may involve additional maintenance charges. In the event that individual items of EQUIPMENT are withdrawn from the Contract, as described herein, then any monies prepaid on such EQUIPMENT shall be held to the credit of Bank's account.

2. CHARGES:

- 2.1** The charges payable by Bank to THE VENDOR for the repair and maintenance services described herein, are indicated in Annexure-C attached and unless provided for elsewhere herein, no additional charges shall be claimed by THE VENDOR.
- 2.2** THE VENDOR shall duly submit to the Bank their invoice(s) for payments in accordance with the CONTRACT.
- 2.3** The AMC charges will be released on quarterly basis, subject to the vendor submitting to our office, 'Satisfactory Service Reports' from all the user branches/departments and no advance payment shall be made by the Bank.
- 2.4** The Bank may decide to add or remove certain computers or peripherals from the AMC at any point of time during the contract. Payment for any inclusion / deletion of computer, printer, scanner, and other peripherals during the AMC period will be calculated on prorata basis.
- 2.5** All of the prices, terms, warranties and benefits granted by THE VENDOR herein are comparable to or better than the equivalent terms being offered by THE VENDOR to any of its present customers. If THE VENDOR shall, during the term of the Contract, enter into arrangements with any of its other customers providing greater benefits or more favorable terms, this Contract shall thereupon be deemed to be amended to provide the same to Bank as if such terms were incorporated herein and are applicable hereto.
- 2.6** THE VENDOR, shall, during the currency of the contract will not increase the charges. The annual maintenance cost shall be paid in Quarterly installments within thirty (30) days from the date of completion of respective Quarter or submission of invoice whichever is later, subject to satisfactory services rendered, and from the date of AMC at the rates indicated in contract.
- 2.7** The invoices for AMC shall be inclusive of all taxes except GST which shall be payable at the extant rates as notified by the Government from time to time.
- 2.8** In case the vendor is not able to accept the contract after it is awarded to it or if it is not able to do the work to the Bank's satisfaction after accepting the contract, he will be liable to pay damages to the Bank including the extra rate, which the Bank will have to pay to any other vendor for getting such work done.
- 2.9** The above act (2.8) of backing out would automatically debar the vendor from any further dealings with the Bank.

3 REPAIR AND MAINTENANCE SERVICE:

- 3.1** During the term of the Contract THE VENDOR shall maintain the EQUIPMENT in perfect working order and condition and for this purpose will provide the following repairs and maintenance service:
- a) THE VENDOR shall rectify any defects, faults and failures in the EQUIPMENT and shall repair and replace worn out of defective parts of the EQUIPMENT during Bank's normal **local working hours i.e. from 10.00 a.m. to 5.00 p.m. on working days (other than bank holidays)**. In cases where unserviceable parts of the EQUIPMENT need replacement THE VENDOR shall replace such parts, at no extra cost to Bank, with brand new parts or those equivalent to new parts in performance. Provided that if THE VENDOR is required to replace consumables, being

printer ribbons, magnetic tape reels, cartridges, cassettes, exchangeable disc packs print heads the same will incur an additional charge.

- b) THE VENDOR has to agree that special arrangements may be made by Bank to have such maintenance service provided outside the hours specified in 3.1 (a) in such event no extra charges shall be payable by Bank to THE VENDOR.
- c) THE VENDOR shall provide repair and maintenance service. The maximum response time for a maintenance complaint (i.e. time required for THE VENDOR maintenance engineers to report to the bank after a request call / telegram / fax / e-mail is made or letter is written) shall not exceed 24 hours from the receipt of such communication in case the service centre/direct office is situated at the same location where the EQUIPMENT is installed and 48 Hrs. in other cases.
- d) THE VENDOR shall ensure that faults and failures intimated by Bank as above are set right within 24 hours of diagnosis of the problem if any part is to be replaced.
- e) All engineering changes generally adopted hereinafter by THE VENDOR for equipment similar to that covered by this CONTRACT, shall be made to the EQUIPMENT at no cost to Bank.
- f) The Vendor shall provide an online portal with login access for individual branches and administrative offices, as instructed by the Bank. The portal shall be able to provide MIS as required by the Bank
- g) The vendor shall provide one dedicated service engineer at Bank's head office or any other Bank site as instructed by the Bank. The AMC cost is inclusive of the cost for the dedicated service engineer at Bank's site. The Vendor shall invariably mention the cost involved in providing the dedicated engineer at Bank's site in Annexure C. The Bank may instruct the Vendor to either increase or decrease the number of resources as it deems fit during the currency of the contract and in such a scenario, the AMC cost will be modified accordingly on prorata basis, considering the actual number of dedicated resources provided at Bank's site as per the cost of resource mentioned in Annexure C.
- h) **Preventive Maintenance:** THE COMPANY shall conduct Preventive Maintenance (including but not limited to inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the EQUIPMENT, and necessary repairing of the EQUIPMENT) once within the first 15 days of the commencement of the maintenance period and once within the first fifteen days of every subsequent quarter during the currency of this Contract on a day and time to be mutually agreed upon. Notwithstanding the foregoing, THE COMPANY recognizes Bank's operational needs and agrees that Bank shall have the right to require THE COMPANY to adjourn preventive Maintenance from any scheduled time to a date and time not later than 15 working days thereafter.
- i) All repair and maintenance services described herein shall be performed by qualified maintenance engineers of the Vendor who are well familiar with the EQUIPMENT.
- j) The Vendor shall not outsource any activity comes under the scope of this contract
- k) The Vendor shall ensure that the service engineers shall invariably produce identity card issued by the Vendor at the time of dealing with EQUIPMENT at Bank's site.

I) THE VENDOR shall maintain at Bank's site, a written maintenance and repair log; and shall record therein each incident of EQUIPMENT malfunction, date and time of commencement and successful completion of repair work and nature of repair work performed on the EQUIPMENT together with a description of the malfunction or the cause for work, by description of the malfunction. Bank shall use the same log for recording the nature of faults and failures observed in the EQUIPMENT, the date and time of their occurrence and the date and time of their communication to the VENDOR.

3.2 Any worn out or defective parts withdrawn from the EQUIPMENT and replaced by The VENDOR shall become the property of THE VENDOR & if the Bank pays for the replaced part, the same shall become the property of the Bank; AND the parts replacing the withdrawn parts shall become the property of Bank.

3.3 THE VENDOR'S maintenance personnel shall, subject to clause 7 herein, shall be given access to the EQUIPMENT when necessary, for purposes of performing the repair and maintenance services indicated in this Contract.

3.4 Further provided that the Bank may, during the currency of the AMC, shift the goods wholly or in part to other location(s) within the State and in such case The VENDOR undertakes to continue to maintain the goods at their new location without any other additional cost to the Bank.

3.5 No term or provision hereof shall be deemed waived and no breach excused, unless such waiver or consent shall be in writing and signed by the party claimed to have waived or consented. Any consent by any party to or waiver of a breach by the either, whether express or implied, shall not constitute a consent to or waiver of or excuse for another different or subsequent breach.

3.6 THE VENDOR will accomplish preventive and breakdown maintenance activities to ensure that the entire hardware performs without defect or interruption for at least 99% uptime for 24 hours a day, 7 days a week of operation of the machine, worked on a quarterly basis. If any critical component of the entire configuration is out of service for more than a day, THE VENDOR shall either repair the defective unit within 48 hours or immediately replace the defective unit or provide a standby with equal configuration at its own cost. THE VENDOR will respond to complaint within two (2) hours and visit site & commence repair work on the equipment within 24 hours of being notified of equipment malfunction if it is at location of service centre and within 48 hours otherwise.

4. PENALTY

4.1 It is expected that the average downtime of an item will be less than half the maximum downtime as mentioned in clause 3.6. In case an item is not usable beyond the stipulated maximum downtime THE VENDOR will be required to arrange for an immediate replacement of the same till it is repaired. Failure to arrange for the immediate repair/replacement will be liable for penalty of 3% of AMC rate of the particular item per day per item until the issue is resolved. The penalty is subjected to maximum of Rs. 500 per instance; within the overall ceiling of 10% of total AMC cost during the contract period. The amount of penalty will be recovered from THE VENDOR from annual maintenance charges/deposit given by Vendor and/or by lodging a claim against THE VENDOR, as the case may be. In the event of annual maintenance charges not sufficient to set off the liability of THE VENDOR under this head the Bank shall be at liberty to proceed legally against THE VENDOR for recovery of the balance amount as may be advised.

5. SCOPE OF WORK

- 5.1 The contract will be on **comprehensive onsite** basis inclusive of repairs and replacement of spare parts including all plastic parts, in case of printer, scanner CPU, without any extra payment.
- 5.2 The vendor will be required to provide maintenance for operating systems, installation or re-installation of operating systems, installation of application software like MS-Office, Biometric software, etc., installation and configuration of peripherals like printers, scanners as required by the Bank from time to time & require assistance in data recovery, pre-emptive action against virus detection/removal.
- 5.3 Services will include configuring computers for using Bank's Core Banking application, as per the specifications provided by the Bank. The Bank will provide all the required software.
- 5.4 Replacement of parts will be at the vendor's cost with original spares of the brand/make/model of the computer or reputed makes with best quality spares. AMC vendor should keep sufficient spares at their office and should provide replacement parts including motherboard, hard disks, DVD-Drives, keyboard, mouse, power supplies, memory, monitors etc. within a reasonable period and in no case more than 24 hours.
- 5.5 The vendor would also be required to install Bank's licensed version of antivirus and other authorized software and patches as and when required.

6. FORCE MAJEURE:

- 6.1** Neither PARTY SHALL BE liable for delay in performing obligations or for failure to perform obligations if the delay or failure results from any of the following (whether happening in India or elsewhere) force majeure. Act of God, or any governmental act, fire, earthquake, explosion, accident, industrial dispute, civil commotion, or anything beyond the control of either party. The parties shall use all reasonable endeavors to minimize any such delay. Upon cessation of the event giving rise to the delay the parties shall insofar as may be practicable under the circumstances complete performance of their respective obligations hereunder. Notwithstanding the foregoing, if any of the above mentioned events shall preclude THE VENDOR from meeting any or all of its obligations hereunder, for a period of more than 3 months, from the date of occurrence of such event, it shall be open to either party to rescind this contract by giving 1 months' notice.

7. SUBCONTRACTING:

- 7.1** THE VENDOR will not subcontract or permit anyone other than THE VENDOR personnel to perform any of the work, services or other performance required of THE VENDOR under the Contract without the prior written consent of the Bank.

8. EQUIPMENT ATTACHMENTS:

- 8.1** Bank shall have the right to make changes and attachments to the equipment, provided such changes or attachments do not prevent proper maintenance, from being performed, or unreasonably increase THE VENDOR cost of performing repair and maintenance service.

9. SECURITY:

- 9.1** THE VENDOR and its personnel shall at all times comply with all security regulations in effect from time to time at Bank's premises and externally for materials belonging to Bank.

9.2 THE VENDOR shall not copy any software, document or data existing on the hardware or indulge in any other act which may cause malicious damage to the systems. Violation of the same is liable to attract penalty/punishment under IT Act 2000 as amended from time to time.

9.3 THE VENDOR shall perform entire work of maintenance/ repairs under the supervision of the Bank staff unless permitted otherwise.

10. CONFIDENTIALITY:

10.1 THE VENDOR has to acknowledge that all material and information which has or will come into its possession or knowledge in connection with the Contract or the performance hereof, whether consisting of confidential and proprietary data or not, whose disclosure to or use by third parties may be damaging or cause loss to Bank will at all times be held by it in strictest confidence and it shall not make use thereof other than for the performance of the Contract and to release it only to employees requiring such information, and not to release or disclose it to any other party. THE VENDOR shall take appropriate action with respect to its employees to ensure that the obligations of non-use and nondisclosure of confidential information under this Contract are fully satisfied.

11. LIABILITY AND INDEMNITIES:

11.1 THE VENDOR represents and warrants that the repair and maintenance service/products hereby sold do not violate or infringe upon any patent, copyright, trade secret, or other property right of any other person or other entity. THE VENDOR agrees that it will, and hereby doth, indemnify the Bank from any claim, or demand, action or proceeding directly or indirectly resulting from or arising out of any breach or alleged breach of this warranty.

11.2 Notwithstanding anything contained herein, the Bank shall not be liable for any loss/compensation/damages, etc. Whatsoever in connection with/relating to the accident/injury/death of any employee of the Company who is/are deputed for any Maintenance/service under this contract either in the premises of the Bank or elsewhere.

11.3 The VENDOR will not enter into a franchisee contract with another vendor without seeking the prior permission of the Bank. The liability of performance in terms of the contract entered into with the Bank will imposed on the main vendor & not with the sub vendor. The sub vendor shall be liable for performance in accordance with the contract entered into with the main vendor. The liability for breaching any of the terms of the contract will imposed on the main vendor.

12. BUSINESS TERMINATION:

12.1 In the event that The VENDOR shall cease conducting business in the normal course, or wind up, make a general assignment for the benefit of creditors, suffer or permit the appointment of a receiver for its business or assets or shall avail itself of, or become subject to any proceeding under any act or statute of any country or state relating to insolvency or the protection of right of creditors, then (at the option of Bank notwithstanding clause 1.1 of the Contract) this Contract shall forthwith stand terminated and be of no further force and effect and any property or rights of such other party, tangible or intangible shall forthwith be returned to it.

13. TERMINATION OF THIS CONTRACT:

13.1 The Contract may be terminated by either party in any of the following circumstances:

- a) Under the provision of clause 1.1 of this Contract, unless renewed further at the sole discretion of the Bank.

- b) If Bank does not make payments due to THE VENDOR under this Contract in terms of clauses 2.1 and 2.2 above.
- c) Under the provision of clause 2.4, 2.5 of this Contract.
- d) Under the provision of clause 5.1 and/or 12 of this Contract.
- e) By giving one month notice of such termination to the other by either of the parties to this Contract.

14. ARBITRATION:

14.1 All disputes and differences of any kind whatsoever arising out of or in connection with this Contract shall be referred to arbitration to the Bank's General Manager. The decision of the Bank's General Manager shall be conclusive and binding on the contractor. Such arbitration to be governed by the provisions of the Indian Arbitration Act.

15. GENERAL:

15.1 Marginal notes and headings are for guidance only and are not intended to be read or construed as part of this Contract.

15.2 No amendment to this Contract shall be effective unless it is in writing and signed by duly authorized representatives of both parties.

15.3 Each party warrants and guarantees that it has full power and authority to enter into and perform this Contract, and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

15.4 Words imparting the singular include the plural and vice versa.

16. TERMS OF INVOICES SUBMITTED BY THE VENDOR:

16.1 The VENDOR shall submit to Bank their invoices for payment of the above periodical charges on completion of each quarter during the term of the Contract. Such invoices shall be payable by Bank within 30 days of receipts. (Subject to the provision of clause 3.7 of the contract).

IN WITNESS WHEREOF THE PARTIES HAVE EXECUTED THIS CONTRACT ON THE ABOVE MENTIONED DATE.

Signature:

Sealed & Signed by Mr.....

In capacity of (Designation).....of (VENDOR)

M/s

AND

**Bank by its representative:
(Authorised signatory)**

ANNEXURE C

PROPOSAL FORM (PRICE PROPOSAL)
(To be included in Price Proposal Envelope)

General Manager
General Administration Wing
Kerala Gramin Bank
Head Office
KGB Towers
A K Road, Malappuram
Kerala - 676505

Re: Request for Proposal for Annual Maintenance Contract of computer hardware and peripherals installed at various Branches/offices in Kerala

Having examined the Proposal Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to execute Annual Maintenance Contract, in conformity with the said Proposal documents for the sum of _____ (Total Proposal amount in words and figures) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Proposal. The AMC amount is inclusive of one dedicated service engineer at Bank's site at Rs. _____ per annum.

We undertake, if our Proposal is accepted, to execute the Annual Maintenance Contract in accordance with the Terms & Conditions specified in the Bid Document.

If our Proposal is accepted, we will submit the guarantee of a bank in a sum equivalent to 10 percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Bank.

We agree to abide by the Proposal and the rates quoted therein for the orders awarded by the Bank.

Until a formal contract is prepared and executed, this Proposal, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

We understand that the bank has the complete and absolute right to accept or reject any proposal at its sole discretion.

Dated this day of 2018

(Signature with seal)
(In the capacity of)

Duly authorized to sign Proposal for and on behalf of _____



ANNEXURE D

HARDWARE LIST

SL	ITEM	MAKE	MODEL	IN USE SINCE	COUNT	RATE PER ITEM (Excl. GST)	TOTAL
1	ALL IN ONE PC	HP	PRO ONE 300	2014	114		
2	ALL IN ONE PC	ACER	VERITON	2014	571		
3	DESKTOP PC	WIPRO		2012	187		
4	PASSBOOK PRINTER	TVS	SPEED 40+	2015	59		
5	FAST DOTMATRIX	LIPI	2250	2015	92		
6	DOTMATRIX	TVS	MSP 255	2015	54		
7	LASER PRINTER	CANON	LBP6680X	2015	160		
8	SCANNER	CANON	LIDE 110	2015	2		

Rupees _____ **only**

ANNEXURE E
LIST OF BRANCHES

Sl. No,	SOL ID	Branch Name	Address	District	RO	Mobile
1	40114	MELADY	Kerala Gramin Bank, Melady Branch, Payyoli P.O, Kozhikode Dist., PIN - 673 522	KOZHIKODE	THALASSERY	9400999114
2	40125	VALAYAM	Kerala Gramin Bank, Valayam Branch, Valayam P.O, Kozhikode Dist., PIN - 673517	KOZHIKODE	THALASSERY	9400999125
3	40134	TUNERI	Kerala Gramin Bank, Tuneri Branch, Tuneri P.O, Kozhikode Dist., PIN - 673 505	KOZHIKODE	THALASSERY	9400999134
4	40136	NADAPURAM ROAD	Kerala Gramin Bank, Nadapuram Road Branch, Madappally College P.O, Kozhikode Dist., PIN - 673 102	KOZHIKODE	THALASSERY	9400999136
5	40209	PAYYOLI BAZAR	Kerala Gramin Bank, Payyoli Bazar Branch, Payyoli Angadi P.O, Kozhikode Dist., PIN - 673 523	KOZHIKODE	THALASSERY	9400999209
6	40210	VILANGAD	Kerala Gramin Bank, Vilangad Branch, Vilangad P.O, Kozhikode Dist., PIN - 673 506	KOZHIKODE	THALASSERY	9400999210
7	40212	EDACHERY	Kerala Gramin Bank, Edachery Branch, Edachery P.O, Kozhikode Dist., PIN - 673 502	KOZHIKODE	THALASSERY	9400999212
8	40223	KEEZHARIYOOR	Kerala Gramin Bank, Keezhariyoor Branch, Keezhariyoor P.O., Kozhikode Dist., PIN - 673324	KOZHIKODE	THALASSERY	9400999223
9	40227	VANIMEL	Kerala Gramin Bank, Vanimel Branch, Kodiyoora P.O., Pin-673506	KOZHIKODE	THALASSERY	9400999227



10	40237	KUNINGAD	Kerala Gramin Bank, Kuningad Branch, Kuningad P.O, Kozhikode Dist., PIN - 673 503	KOZHIKODE	THALASSERY	9400999237
11	40239	ONCHIYAM	Kerala Gramin Bank, Onchiyam Branch, Vellikulangara, Orkkattery P.O, Kozhikode Dist., PIN - 673 501	KOZHIKODE	THALASSERY	9400999239
12	40249	VADAKARA	Kerala Gramin Bank, Vatakara Branch, NH Bypass Road, Vatakara P.O, Kozhikode Dist., PIN - 673 101	KOZHIKODE	THALASSERY	9400999249
13	40250	KALLACHI	Kerala Gramin Bank, Kallachi Branch, Nadapuram via, Kallachi P.O, Kozhikode Dist., PIN - 673 506	KOZHIKODE	THALASSERY	9400999250
14	40401	EDAYANNUR	Kerala Gramin Bank, Edayannur Branch, K K Building, Chalode, Edayannur P.O., Kannur Dist., PIN - 670695	KANNUR	KANNUR	9400999401
15	40402	CHALA	Kerala Gramin Bank, Chala Branch, Chala East P.O, Kannur Dist., PIN - 670 621	KANNUR	KANNUR	9400999402
16	40403	KOLASSERY	Kerala Gramin Bank, Kolassery Branch, Kolassery P.O, Kannur Dist., PIN - 670 601	KANNUR	KANNUR	9400999403
17	40406	NARKILAKAD	Kerala Gramin Bank, Narkilakkad Branch, via Nileswar, Kottamala P.O, Kasaragod Dist., PIN - 671 314	KASARAGOD	KASARAGOD	9400999406
18	40407	VENGAD	Kerala Gramin Bank, Vengad Branch, Lilly Building, Vengad P.O, Kannur Dist., PIN - 670 612	KANNUR	THALASSERY	9400999407
19	40408	RAMANTHALI	Kerala Gramin Bank, Ramanthali Branch, Ramanthali P.O, Kannur Dist., PIN - 670 308	KANNUR	KANNUR	9400999408
20	40409	MATHIL	Kerala Gramin Bank, Mathil Branch, Mathil P.O , Kannur Dist., PIN - 670 307	KANNUR	KANNUR	9400999409



21	40410	KUDIYANMALA	Kerala Gramin Bank, Kudiyanmala Branch, Kudiyanmala P.O, Kannur Dist., PIN - 670 582	KANNUR	KANNUR	9400999410
22	40412	MOGRALPUTHUR	Kerala Gramin Bank, Mogral Puthur Branch, Mogral Puthur, Mogral Puthur P.O, Kasaragod Dist., PIN - 671 124	KASARAGOD	KASARAGOD	9400999412
23	40413	JAYANAGARA	Kerala Gramin Bank, Jayanagara Branch, Kumbadaje P.O, Kasaragod Dist., PIN - 671 551	KASARAGOD	KASARAGOD	9400999413
24	40414	UDINUR	Kerala Gramin Bank, Udinur Branch, Edachakai P.O, Kasaragod Dist., PIN - 671 310	KASARAGOD	KASARAGOD	9400999414
25	40415	PERMUDE	Kerala Gramin Bank, PermuDE Branch, via Mangalpady, PermuDE P.O, Kasaragod Dist., PIN - 671 324	KASARAGOD	KASARAGOD	9400999415
26	40416	PANATHADY	Kerala Gramin Bank, Panathady Branch, Kolichal P.O, via Rajapuram, Rajapuram P.O, Kasaragod Dist., PIN - 671 532	KASARAGOD	KASARAGOD	9400999416
27	40417	PUTHIGE	Kerala Gramin Bank, Puthige Branch, Seethangoli, via Kumbala, Ednad P.O, Kasaragod Dist., PIN - 671321	KASARAGOD	KASARAGOD	9400999417
28	40418	PAYYAVOOR	Kerala Gramin Bank, Payyavoor Branch, Payyavoor P.O, Kannur Dist., PIN - 670 633	KANNUR	KANNUR	9400999418
29	40419	PALAVAYAL	Kerala Gramin Bank, Palavayal Branch, Door EEP 8/641, St. Johns Church Building, Palavayal, Palavayal P.O, Kasaragod Dist., PIN - 670 511	KASARAGOD	KASARAGOD	9400999419
30	40420	BANDADKA	Kerala Gramin Bank, Bandadka Branch, Bandadka P.O, Kasaragod Dist., PIN - 671 541	KASARAGOD	KASARAGOD	9400999420



31	40421	MATTOOL	Kerala Gramin Bank, Mattool Branch, Mattool P.O, Kannur Dist., PIN - 670 302	KANNUR	KANNUR	9400999421
32	40422	THANA	Kerala Gramin Bank, Thana Branch, Delta Tower Complex, Thana P.O., Kannur Dist, PIN – 670012	KANNUR	KANNUR	9400999422
33	40423	CHERUTHAZHAM	Kerala Gramin Bank, Cheruthazham Branch, Pilathara P.O, Kannur Dist., PIN - 670 504	KANNUR	KANNUR	9400999423
34	40424	KUDUKKIMOTTA	Kerala Gramin Bank, Kudukkimotta Branch, Centre Point, Kudukkimotta, Koodali P.O, Kannur Dist., PIN - 670 592	KANNUR	KANNUR	9400999424
35	40425	KAKKENGAD	Kerala Gramin Bank, Kakkengad Branch, Kakkengad P.O, Kannur Dist., PIN - 670 673	KANNUR	THALASSERY	9400999425
36	40426	KARIKOTTAKARI	Kerala Gramin Bank, Karikottakari Branch, Karikottakari, Koomenthodu P.O, Kannur Dist., PIN - 670 704	KANNUR	THALASSERY	9400999426
37	40427	CHEEMENI	Kerala Gramin Bank, Cheemeni Branch, Yacob Building, Cheemeni P.O, Kasaragod Dist., PIN - 671 313	KASARAGOD	KASARAGOD	9400999427
38	40428	PERINGATHUR	Kerala Gramin Bank, Peringathur Branch, Golden Plaza, Peringathur, Kannur Dist., PIN – 670675	KANNUR	THALASSERY	9400999428
39	40429	CHENGALA	Kerala Gramin Bank, Chengala Branch, Chengala P.O, Kasaragod Dist., PIN - 671 541	KASARAGOD	KASARAGOD	9400999429
40	40430	VATTIAMTHODU	Kerala Gramin Bank, Vattiamthodu Branch, Vattiamthodu P.O, Kannur Dist., PIN - 670 705	KANNUR	THALASSERY	9400999430



41	40431	THAYYIL	Kerala Gramin Bank, Thayyil Branch, Maithanappally Road, Thayyil P.O, Kannur Dist., PIN - 670 003	KANNUR	KANNUR	9400999431
42	40432	KALCHANADKA	Kerala Gramin Bank, Kalchanadka Branch, Kalchanadka, Kalichanadkam P.O, Kasaragod Dist., PIN - 671 314	KASARAGOD	KASARAGOD	9400999432
43	40433	VALIYAPARAMBA	Kerala Gramin Bank, Valiyaparamba Branch, Valiyaparamba P.O, Kasaragod Dist., PIN - 671 312	KASARAGOD	KASARAGOD	9400999433
44	40434	KOLAYAD	Kerala Gramin Bank, Kolayad Branch, Kolayad P.O, Kannur Dist., PIN - 670 650	KANNUR	THALASSERY	9400999434
45	40435	VALLIKADAVU	Kerala Gramin Bank, Vallikadavu Branch, Vettikal Olickal Building, via Parappa, Vallikadavu P.O, Kasaragod Dist., PIN - 671 533	KASARAGOD	KASARAGOD	9400999435
46	40436	CHERUVATHUR	Kerala Gramin Bank, Cheruvathur Branch, Kadavath Building, N.H Road, Cheruvathur, Cheruvathur P.O, Kasaragod Dist., PIN - 671 313	KASARAGOD	KASARAGOD	9400999436
47	40437	AMBALATHARA	Kerala Gramin Bank, Ambalathara Branch, Ambalathara, Pullur P.O, Kasaragod Dist., PIN - 671 531	KASARAGOD	KASARAGOD	9400999437
48	40438	PARAPPA	Kerala Gramin Bank, Parappa Branch, Parappa P.O, Kasaragod Dist., PIN - 671 533	KASARAGOD	KASARAGOD	9400999438
49	40439	PINARAYI	Kerala Gramin Bank, Pinarayi Branch, Maniyath Towers, Pinarayi P.O, Kannur Dist., PIN - 670 741	KANNUR	THALASSERY	9400999439



50	40440	CHERUVANCHERY	Kerala Gramin Bank, Cheruvanchery Branch, Sansulala Complex, Cheruvanchery P.O., Kannur Dist., PIN – 670650	KANNUR	THALASSERY	9400999440
51	40441	KELAKAM	Kerala Gramin Bank, Kelakam Branch, City Centre, Adakkathode Junction, Kelakam, Kannur Dist., PIN - 670674	KANNUR	THALASSERY	9400999441
52	40442	PERIYA BAZAR	Kerala Gramin Bank, Periya Bazar Branch, Periya P.O, Kasaragod Dist., PIN - 671 316	KASARAGOD	KASARAGOD	9400999442
53	40443	PERATTA	Kerala Gramin Bank, Peratta Branch, Kalarikkal Building, Kootupuzha P.O, Kannur Dist., PIN - 670 706	KANNUR	THALASSERY	9400999443
54	40444	KARETTA	Kerala Gramin Bank, Karetta Branch, K.V Building, Uruvachal P.O, Kannur Dist., PIN - 670 702	KANNUR	THALASSERY	9400999444
55	40445	KUNHIPALLY	Kerala Gramin Bank, Kunhimangalam Branch, Edat P.O., Kannur Dist. PIN- 670327	KANNUR	KANNUR	9400999445
56	40446	KALLIKANDY	Kerala Gramin Bank, Kallikandy Branch, Kallikandy P.O., Via Thuvakunnu, Kannur Dist., PIN – 670693	KANNUR	THALASSERY	9400999446
57	40447	CHAPPARAPADAVU	Kerala Gramin Bank, Chapparapadavu Branch, via Taliparamba, Chapparapadavu P.O, Kannur Dist., PIN - 670581	KANNUR	KANNUR	9400999447
58	40448	MANAKKADAVU	Kerala Gramin Bank, Manakkadavu Branch, via Alakode, Manakkadavu P.O, Kannur Dist., PIN - 670 571	KANNUR	KANNUR	9400999448



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59	40449	MEEYAPADAVU	Kerala Gramin Bank, Meeyapadavu Branch, Meeyapadavu P.O, Kasaragod Dist., PIN - 671323	KASARAGOD	KASARAGOD	9400999449
60	40450	KEEZHPALLY	Kerala Gramin Bank, Keezhpally Branch, Manhakkunel Building, Keezhpally P.O, Kannur Dist., PIN - 670 704	KANNUR	THALASSERY	9400999450
61	40451	ADOOR	Kerala Gramin Bank, Adoor Branch, Harsha Complex, Adoor, Urdur P.O, Kasaragod Dist., PIN - 671 543	KASARAGOD	KASARAGOD	9400999451
62	40452	TALIPARAMBA	Kerala Gramin Bank, Taliparamba Branch, NH Road, Taliparamba, Taliparamba P.O, Kannur Dist., PIN - 670141	KANNUR	KANNUR	9400999452
63	40453	OLAYAMPADI	Kerala Gramin Bank, Olayampady Branch, Olayampady P.O, Kannur Dist., PIN - 670 306	KANNUR	KANNUR	9400999453
64	40454	MELPARAMBA	Kerala Gramin Bank, Melparamba Branch, Kalanad P.O, Kasaragod Dist., PIN - 671 317	KASARAGOD	KASARAGOD	9400999454
65	40455	PARAL	Kerala Gramin Bank, Paral Branch, Paral P.O, Kannur Dist., PIN - 670 671	KANNUR	THALASSERY	9400999455
66	40456	EZHOME	Kerala Gramin Bank, Ezhome Branch, Moonnampeedika, Ezhome P.O, Kannur Dist., PIN - 670 334	KANNUR	KANNUR	9400999456
67	40457	MADIYAN	Kerala Gramin Bank, Madiyan Branch, Door No.440/F, Fathima Complex, Manikoth P.O, Kasaragod Dist., PIN - 671320	KASARAGOD	KASARAGOD	9400999457
68	40458	MUNNAD	Kerala Gramin Bank, Munnad Branch, Parvathi Building, Chengala (via), Munnad P.O, Kasaragod Dist., PIN - 671 541	KASARAGOD	KASARAGOD	9400999458

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69	40459	KUNJATHUR	Kerala Gramin Bank, Kunjathur Branch, Maimoona Complex, Opp: Mada Temple, Mada, Kunjathur (PO), Kasargod District., PIN - 671323	KASARAGOD	KASARAGOD	9400999459
70	40460	WEST PONNIAM	Kerala Gramin Bank, West Ponniam Branch, Fathima Arcade, West Ponniam P.O., Thalassery, Kannur Dist., PIN - 670641	KANNUR	THALASSERY	9400999460
71	40461	KARUVANCHAL	Kerala Gramin Bank, Karuvanchal Branch, via Alakode, Karuvanchal P.O, Kannur Dist., PIN - 670 571	KANNUR	KANNUR	9400999461
72	40462	PADIYOTCHAL	Kerala Gramin Bank, Padiyotchal Branch, Padiyotchal P.O, Kannur Dist., PIN - 670 307	KANNUR	KANNUR	9400999462
73	40463	THONDIYIL	Kerala Gramin Bank, Thondiyil Branch, Thondiyil P.O, Kannur Dist., PIN - 670 673	KANNUR	THALASSERY	9400999463
74	40464	KANHANGAD	Kerala Gramin Bank, Kanhangad Branch, Ramnagar Road, Kanhangad P.O, Kasaragod Dist., PIN - 671 315	KASARAGOD	KASARAGOD	9400999464
75	40465	CHUZHALI	Kerala Gramin Bank, Chuzhali Branch, Chuzhali, Chuzhali P.O, Kannur Dist., PIN - 670 142	KANNUR	KANNUR	9400999465
76	40466	CHEMPANTHOTTY	Kerala Gramin Bank, Chempanthotty Branch, Chempanthotty P.O, Kannur Dist., PIN - 670 631	KANNUR	KANNUR	9400999466
77	40467	POOKODE	Kerala Gramin Bank, Pookode Branch, Pookode P.O, Kannur Dist., PIN - 670 691	KANNUR	THALASSERY	9400999467

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78	40468	CHAVASSERY	Kerala Gramin Bank, Chavassery Branch, Parvathi Complex, Chavassery, Chavassery P.O, Kannur Dist., PIN - 670 702	KANNUR	THALASSERY	9400999468
79	40469	TRIKKANNAD	Kerala Gramin Bank, Trikkannad Branch, Palakunnu, Udma P.O, Kasaragod Dist., PIN - 671 319	KASARAGOD	KASARAGOD	9400999469
80	40470	JODUKALLU	Kerala Gramin Bank, Jodukallu Branch, Kayyar P.O, Kasaragod Dist., PIN - 671 322	KASARAGOD	KASARAGOD	9400999470
81	40471	KASARAGOD	Kerala Gramin Bank, Kasaragod Branch, Tiger Hills, Municipal Office Road, Pilikunnu, Kasaragod P.O, Kasaragod Dist., PIN - 671 121	KASARAGOD	KASARAGOD	9400999471
82	40472	THALASSERY	Kerala Gramin Bank, Thalassery Branch, Harsham Building, Logans Road, Thalassery P.O, Kannur Dist., PIN - 670 101	KANNUR	THALASSERY	9400999472
83	40473	BOVIKANAM	Kerala Gramin Bank, Bovikanam Branch, City Centre, Muliya P.O, Kasaragod Dist., PIN - 671 542	KASARAGOD	KASARAGOD	9400999473
84	40474	PAYANGADI	Kerala Gramin Bank, Payangadi Branch, M.K Centre, Payangadi RS P.O, Kannur Dist., PIN - 670 358	KANNUR	KANNUR	9400999474
85	40475	MADHUR	Kerala Gramin Bank, Madhur Branch, Madhur P.O, Kasaragod Dist., PIN - 671124	KASARAGOD	KASARAGOD	9400999475
86	40477	CHAKKARAKKAL	Kerala Gramin Bank, Chakkarakkal Branch, Aradhana Complex, Chakkarakkal, Mowanchery P.O, Kannur Dist., PIN - 670 613	KANNUR	KANNUR	9400999477



87	40479	KANNADIPARAMBA	Kerala Gramin Bank, Kannadiparamba Branch, Kannadiparamba P.O, Kannur Dist., PIN - 670 604	KANNUR	KANNUR	9400999479
88	40480	CHITTARIPARAMBA	Kerala Gramin Bank, Chittariparamba Branch, Malabar Shopping Complex, Tellicherry - Bavali Road, Chittariparamba, Chittariparamba P.O, Kannur Dist., PIN - 670 650	KANNUR	THALASSERY	9400999480
89	40482	PATHIRIYAD	Kerala Gramin Bank, Pathiriyad Branch, (via) Kuthuparamba, Sankaranellur P.O, Kannur Dist., PIN - 670643	KANNUR	THALASSERY	9400999482
90	40483	KODLAMOGARU	Kerala Gramin Bank, Kodlamogaru Branch, Kodlamogaru P.O, Kasaragod Dist., PIN - 671 323	KASARAGOD	KASARAGOD	9400999483
91	40484	PADIYUR KALLIAD	Kerala Gramin Bank, Padiyur-Kalliad Branch, Padiyur P.O, Kannur Dist., PIN - 670 703	KANNUR	KANNUR	9400999484
92	40485	SAJANKILA	Kerala Gramin Bank, Sajankila Branch, Sana Complex, Bayar Padavu, Bayar P.O, Kasaragod Dist., PIN - 671 348	KASARAGOD	KASARAGOD	9400999485
93	40486	THERTHALLY	Kerala Gramin Bank, Therthally Branch, Chakkalackal Building, Therthally P.O, Kannur Dist., PIN - 670 571	KANNUR	KANNUR	9400999486
94	40487	IRITTY	Kerala Gramin Bank, Iritty Branch, Shibil Complex, Iritty P.O., Kannur Dist., PIN - 670703	KANNUR	THALASSERY	9400999487
95	40489	NEENDUNOKKI	Kerala Gramin Bank, Neendunokki Branch, Nambudakam Buildings, Ambayathode-Peravoor Road, Neendunokki, Kottiyoor P.O., Pin- 670651	KANNUR	THALASSERY	9400999489



96	40490	PAYYANNUR	Kerala Gramin Bank, Payyannur Branch, Near Old Bus Stand, Payyannur, Payyannur P.O, Kannur Dist., PIN - 670 307	KANNUR	KANNUR	9400999490
97	40491	ANGADIKADAVU	Kerala Gramin Bank, Angadikadavu Branch, Angadikadavu P.O, Kannur Dist., PIN - 670 706	KANNUR	THALASSERY	9400999491
98	40492	PANATHUR	Kerala Gramin Bank, Panathur Branch, Panathur P.O, Kasaragod Dist., PIN - 671 532	KASARAGOD	KASARAGOD	9400999492
99	40493	KARIMBAM	Kerala Gramin Bank, Karimbam Branch , Karimbam P.O., Kannur Dist., PIN – 670142	KANNUR	KANNUR	9400999493
100	40494	KUNHIMANGALAM	Kerala Gramin Bank, Kunhimangalam Branch, Edat P.O., Kannur Dist. PIN- 670327	KANNUR	KANNUR	9400999494
101	40495	ERUVASSY	Kerala Gramin Bank, Pulikkal Building, Puranjan Road, Chemperi- 670632, Kannur district	KANNUR	KANNUR	9400999495
102	40496	CHAMPAD	Kerala Gramin Bank, Champad Branch, Mele Champad, Champad P.O, Thalassery, Kannur Dist., PIN - 670 694	KANNUR	THALASSERY	9400999496
103	40497	MOKERI	Kerala Gramin Bank, Mokeri Branch, No MP VII 289 G, Metro Building, Mutharipeedika, Mokeri P.O., Panoor Via, Pin-670692	KANNUR	THALASSERY	9400999497
104	40498	TRIKADARIPOIL	Kerala Gramin Bank, Trikadaripoil Branch, Tholambra P.O, Kannur Dist., PIN - 670 673	KANNUR	THALASSERY	9400999498
105	40499	VELLACHAL	Kerala Gramin Bank, Vellachal Branch, Makreri P.O., Kannur Dist., PIN – 670622	KANNUR	KANNUR	9400999499



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106	40500	BANDIYODU	Kerala Gramin Bank, Bandiyodu Branch, Mangalpady P.O, Kasaragod Dist., PIN - 671 324	KASARAGOD	KASARAGOD	9400999500
107	40501	THAZHE CHOVVA	Kerala Gramin Bank, Thazhe Chovva Branch, Thazhe Chovva P.O, Kannur Dist., PIN - 670 018	KANNUR	KANNUR	9400999501
108	40502	EDAKKAD	Kerala Gramin Bank, Edakkad Branch, Edakkad P.O, Kannur Dist., PIN - 670 663	KANNUR	KANNUR	9400999502
109	40503	PALLIKUNNU	Kerala Gramin Bank, Pallikunnu Branch, Opposite Koyili Hospital, Pallikunnu P.O., Kannur Dist., PIN - 670004	KANNUR	KANNUR	9400999503
110	40504	RAMNAGAR	Kerala Gramin Bank, Ramnagar Branch, Saluja Complex, Mavungal, P.O. Anandasharam, Kasaragod Dist., PIN - 671531	KASARAGOD	KASARAGOD	9400999504
111	40505	KANNUR MAIN	Kerala Gramin Bank, Kannur Main Branch, Haji Building, Fort Road, Kannur P.O, Kannur Dist., PIN - 670 001	KANNUR	KANNUR	9400999505
112	40506	BELLUR	Kerala Gramin Bank, Bellur Branch, Kinningar P.O, Kasaragod Dist., PIN - 671 543	KASARAGOD	KASARAGOD	9400999506
113	40507	UDAYAGIRI	Kerala Gramin Bank, Udayagiri Branch, Udayagiri P.O, Kannur Dist., PIN - 670 571	KANNUR	KANNUR	9400999507
114	40508	CHORKALA	Kerala Gramin Bank, Chorkala Branch, Door No. KP IV/601, Pokundu, Kurumathur P.O, Kannur Dist., PIN - 670 142	KANNUR	KANNUR	9400999508
115	40509	DELAMPADY	Kerala Gramin Bank, Delampady Branch, Parappa Delampady P.O, Kasaragod Dist., PIN - 671 543	KASARAGOD	KASARAGOD	9400999509

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116	40510	VANINAGAR	Kerala Gramin Bank, Vaninagar Branch, Swarga, Vaninagar P.O, Kasaragod Dist., PIN - 671 552	KASARAGOD	KASARAGOD	9400999510
117	40511	VELLARIKKUNDU	Kerala Gramin Bank, Vellarikkundu Branch, Vellarikkundu P.O., Kasaragod Dist., PIN - 671533	KASARAGOD	KASARAGOD	9400999511
118	40512	PERALAM	Kerala Gramin Bank, Peralam Branch, Kozhummal P.O., Kannur Dist., PIN - 670522	KANNUR	KANNUR	9400999512
119	40513	PUTHIYATHERU	Kerala Gramin Bank, Puthiyatheru Branch, Tenco Building, Puthiyatheru, Chirakkal P.O., Pin-670011	KANNUR	KANNUR	9400999513
120	40514	THILLANKERI	Kerala Gramin Bank, Thillankeri Branch, Thillankeri P.O, Kannur Dist., PIN - 670 702	KANNUR	THALASSERY	9400999514
121	40515	EDANEER	Kerala Gramin Bank, Edaneer Branch, Edaneer P.O, Kasaragod Dist., PIN - 671 541	KASARAGOD	KASARAGOD	9400999515
122	40516	PADNEKAT	Kerala Gramin Bank, Padnekat Branch, Near Nehru Arts and Science College, Padnekat, Padnekat P.O, Kasaragod Dist., PIN - 671 314	KASARAGOD	KASARAGOD	9400999516
123	40517	KUMBALA	Kerala Gramin Bank, Kumbala Branch, Gokul Building, Main Junction, Kumbala P.O, Kasaragod Dist., PIN - 671 321	KASARAGOD	KASARAGOD	9400999517
124	40518	NILESHWAR	Kerala Gramin Bank, Nileshwar Branch, Thara Complex, Opp. Bus stand, Nileshwar, Nileshwar P.O, Kasaragod Dist., PIN - 671 314	KASARAGOD	KASARAGOD	9400999518
125	40519	PERALADKAM	Kerala Gramin Bank, Peraladkam Branch, Kolathur P.O, Kasaragod Dist., PIN - 671 541	KASARAGOD	KASARAGOD	9400999519



126	40520	KOZHICHAL	Kerala Gramin Bank, Kozhichal Branch, Kandathil Thresiamma Memorial Building, via Cherupuzha, Kozhichal P.O, Kannur Dist., PIN - 670 511	KANNUR	KANNUR	9400999520
127	40521	KOYYAM	Kerala Gramin Bank, Koyyam Branch, Chenglayi P.O, Kannur Dist., PIN - 670 631	KANNUR	KANNUR	9400999521
128	40523	MATTANNUR	Kerala Gramin Bank, Mattannur Branch, Iritty Road, Mattannur, Mattannur P.O, Kannur Dist., PIN - 670 702	KANNUR	THALASSERY	9400999523
129	40524	HOSANGADI	Kerala Gramin Bank, Hosangadi Branch, Jayaraj Complex, Hosangadi, Manjeshwar P.O, Kasaragod Dist., PIN - 671 323	KASARAGOD	KASARAGOD	9400999524
130	40525	ULIKKAL	Kerala Gramin Bank, Ulikkal Branch, Ulikkal P.O, Kannur Dist., PIN - 670 705	KANNUR	THALASSERY	9400999525
131	40526	VIDYANAGAR	Kerala Gramin Bank, Vidyanagar Branch, Queen's Town Plaza, B.C Road, Vidyanagar, Vidyanagar P.O, Kasaragod Dist., PIN - 671123	KASARAGOD	KASARAGOD	9400999526
132	40528	NEW MAHE	Kerala Gramin Bank, New Mahe Branch, Amjad Complex, New Mahe, New Mahe P.O, Kannur Dist., PIN - 673 311	KANNUR	THALASSERY	9400999528
133	40529	UPPALA	Kerala Gramin Bank, Uppala Branch, Athithi Commercial Complex, Uppala P.O., Kasaragod Dist, Pin: 671322	KASARAGOD	KASARAGOD	9400999529
134	40530	PAPPINISSERY	Kerala Gramin Bank, Pappinissery Branch, Near Railway Gate, Pappinissery P.O, Kannur Dist., PIN - 670 561	KANNUR	KANNUR	9400999530



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135	40531	TRIKARIPUR	Kerala Gramin Bank, Trikaripur Branch, Trikaripur P.O, Kasaragod Dist., PIN - 671 310	KASARAGOD	KASARAGOD	9400999531
136	40538	KUTHUPARAMBA	Kerala Gramin Bank, Kuthuparamba Branch, Puthenpurayil Building, Kannur Road, Kuthuparamba, Kuthuparamba P.O, Kannur Dist., PIN - 670 643	KANNUR	THALASSERY	9400999538
137	40560	PODIKKUNDU	Kerala Gramin Bank, Podikkundu Branch, Pallikkunnu P.O., Kannur Dist., PIN – 670004	KANNUR	KANNUR	9400999560
138	40570	KADAVATHUR	Kerala Gramin Bank, Kadavathur Branch, Thijari Complex, Kadavathur, Kadavathur P.O, Kannur Dist., PIN - 670 676	KANNUR	THALASSERY	9400999570
139	40576	SREEPURAM	Kerala Gramin Bank, Sreepuram Branch, Knanaya Catholic Centre Building, Kannur Dist., PIN – 670004	KANNUR	KANNUR	9400999576
140	40579	PERAVOOR	Kerala Gramin Bank, Peravoor Branch, Peravoor Complex, Near Bus stand, Peravoor, Peravoor P.O, Kannur Dist., PIN - 670 673	KANNUR	THALASSERY	9400999579
141	40583	PERLA	Kerala Gramin Bank, Perla Branch, S.H Building, Perla, Perla P.O, Kasaragod Dist., PIN - 671 552	KASARAGOD	KASARAGOD	9400999583
142	40586	CHERUKUNNU	Kerala Gramin Bank, Cherukunnu Branch, Near Canossian Convent, Cherukunnu P.O., Kannur Dist., PIN – 670301	KANNUR	KANNUR	9400999586
143	40595	CHITTARIKKAL	Kerala Gramin Bank, Chittarikkal Branch, Velliyapallil Complex, Chittarikkal P.O, Kasaragod Dist., PIN - 671 326	KASARAGOD	KASARAGOD	9400999595

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144	40596	MULLERIA	Kerala Gramin Bank, Mulleria Branch, Aramanadka Complex, Badiadka Road, Mulleria, Mulleria P.O, Kasaragod Dist., PIN - 671 543	KASARAGOD	KASARAGOD	9400999596
145	40597	CHOKLI	Kerala Gramin Bank, Chokli Branch, Khadeeja Complex, Pondy Bazar, Chokli P.O, Kannur Dist., PIN - 670 672	KANNUR	THALASSERY	9400999597
146	40599	CHERUPUZHA	Kerala Gramin Bank, Cherupuzha Branch, Punchakunnel Building, Main Road, Cherupuzha, Cherupuzha P.O, Kannur Dist., PIN - 670 511	KANNUR	KANNUR	9400999599
147	40602	PANOR	Kerala Gramin Bank, Panoor Branch, Champad Road, Panoor P.O., Kannur Dist., PIN - 670692	KANNUR	THALASSERY	9400999602
148	40606	PAVOOR	Kerala Gramin Bank, Pavoar Branch, BS Complex, MLA Road, Pavoar via Manjeswar, PIN - 671323	KASARAGOD	KASARAGOD	9400999606
149	40617	BADIADKA	Kerala Gramin Bank, Badiadka Branch, Sree Guruvayoorappan Complex, Puttur Road, Badiadka, Peradala P.O, Kasaragod Dist., PIN - 671 551	KASARAGOD	KASARAGOD	9400999617
150	40630	KUNDAMKUZHI	Kerala Gramin Bank, Kundamkuzhi Branch, Periyath Complex, Kundamkuzhi Post, Kasaragod PIN - 671541	KASARAGOD	KASARAGOD	9400999630
151	40645	PATTUVAM	Kerala Gramin Bank, Pattuvam Branch, Muriyathodu, Ariyi P.O, Kannur Dist., PIN - 670 143	KANNUR	KANNUR	9400999645
152	40651	KOTTAYAM-MALABAR	Kerala Gramin Bank, Kottayam Malabar Branch, Kottayam Poil P.O, Kannur Dist., PIN - 670 691	KANNUR	THALASSERY	9400999651

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153	40657	MANGATTIDAM	Kerala Gramin Bank, Mangattidam Branch, Pallikandy Complex, Moonnampeedika, Nirmalagiri P.O., Kannur Dist. PIN - 670 701	KANNUR	THALASSERY	9400999657
154	40661	KALIKKADAVU	Kerala Gramin Bank, Kalikkadavu Branch, Five Star Building, Kalikkadavu, Pilicode P.O., Kasaragod Dist., PIN - 671310	KASARAGOD	KASARAGOD	9400999661
155	40663	RAJAPURAM	Kerala Gramin Bank, Rajapuram Branch, Ettakkal Builders Rajapuram, Rajapuram P.O., Kasaragod Dist., PIN - 671532	KASARAGOD	KASARAGOD	9400999663
156	40665	MAYYIL	Kerala Gramin Bank, Mayyil Branch, Kripa Complex, Mayyil PO, Kannur Dist. - 670 602.	KANNUR	KANNUR	9400999665
157	40669	MANHODI	Kerala Gramin Bank, Manhodi Branch, CPC Complex, Thiruvangad P.O., Thalassery, Kannur Dist., PIN - 670103	KANNUR	THALASSERY	9400999669
158	40671	PURAMERI	Kerala Gramin Bank, Purameri Branch, Al. Sanafer Complex, Kuningad Road, Purameri P.O., Kozhikode Dist., PIN - 673503	KOZHIKODE	THALASSERY	9400999671
159	40679	MEPPAYYUR	Kerala Gramin Bank, Meppayyur Branch, T K Shopping Complex, Payyoli Road, Meppayyur P.O., Kozhikode Dist., PIN - 673524	KOZHIKODE	THALASSERY	9400999679
160	40683	AZHIYOOR	Kerala Gramin Bank, Azhiyoor Branch, J.P. Complex, Koroth Road P.O., Azhiyoor, Kozhikode Dist., PIN - 673309	KOZHIKODE	THALASSERY	9400999683

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161	40693	CHATTANCHAL	Kerala Gramin Bank, Chattanchal Branch, City Centre Building, Chattanchal, Thekkil PO, Kasaragod Dt. - 671 541	KASARAGOD	KASARAGOD	9400999693
162	40697	MAMBRAM	M R COMPLEX, OPP. MAMBARAM UP SCHOOL, KANNUR ROAD, MAMBARAM PO, KANNUR Dt. 670 741	KANNUR	THALASSERY	9400999697
163	40712	AZHIKODE	MARWA TOWERS, VANKULATHUVAYAL, AZHIKODE P O, KANNUR Dt. - 670 009	KANNUR	KANNUR	9400999712
164	40715	KANNAVAM	Kolliyil Complex, Kannavam, Kannothe PO, Kannur Dt. - 670 650	KANNUR	THALASSERY	9400999715
165	40716	SHENI	Near Sri. Sharadamba HSS, Maire PO, (Via) Perla, Kasaragod Dt. - 671 552	Kasaragod	KASARAGOD	9400999716
166	40707	KAVUMBHAGAM	VELANDY PLAZA, KAVUMBHAGAM P.O., KOLASSERY, KANNUR Dt.-670 649	Kannur	THALASSERY	9400999707
167	40723	KANICHAR	PADICKAL COMPLEX, KANICHAR P. O., KANNUR Dt.- 670 674	Kannur	Thalassery	9400999723
168	40724	NADUVIL TOWN	ANTONY COMPLEX, KUDIYANMALA ROAD, NADUVIL P.O., KANNUR Dt.- 670 582	Kannur	KANNUR	9400999724
169	40725	PERUVALATHPARAMBA	A V R COMPLEX, IRIKKUR, PERUVALATHUPARAMBA P.O., KANNUR Dt.- 670 593	Kannur	KANNUR	9400999725
170	40730	DHARMASALA	OPP. POLICE FOOTBALL STADIUM, MANGATTUPARAMBA, KANUL P.O, KANNUR Dt. - 670 562	Kannur	Kannur	9400999730



171	40398	RO Thalassery	Kerala Gramin Bank, Regional Office - Thalassery, 44/331, Sudaya Complex, M.M Road, Thalassery, Kannur Dist., PIN - 670 101		Thalassery	9400999050
172	40394	RO Kannur	Kerala Gramin Bank, Regional Office, KGB Towers, Pallikunnu, Kannur - 670 004		Kannur	9044999043
173	40395	RO Kasaragod	Kerala Gramin Bank, Regional Office - Kasaragod, KMC XII/38C1, Tiger Hills Building, Kasaragod, Kasaragod P.O, Kasaragod Dist., PIN - 671 121		Kasaragod	9400999048