



# Karnataka Gramin Bank

(A scheduled Bank established by Govt of India-  
Sponsored by Canara Bank)  
Head Office : Ballari

**AMENDMENT No 3 to RFP Ref: KaGB/Project Office/RFP/04/2024-25 dated 07.02.2025 for "SELECTION OF SERVICE PROVIDER FOR PROVIDING CBS & ALLIED APPLICATION SERVICES".**

**A. RFP Document (Last Date and Time for Submission of Bids Page No. 08 SECTION A - BID DETAILS & ABBREVIATIONS Sl. No 10 & 11)**

Description	Existing Details	Amended Details
Last Date and Time for Submission of Bids	23.04.2025 at 3:00 PM	<u>28.04.2025</u> at 03.00 PM
Date & Time for Opening of Part A- Conformity to Eligibility Criteria	23.04.2025 at 3:30 PM	<u>28.04.2025</u> at 03.30 PM

**B.**

Sl No	Section/Annexure/Appendix	Page No	Clause No	Existing Clause	Amended Clause
1	Annexure-23	155	Table J-Core Banking Support	Please note that all L3 Resources for above table shall be from the respective OEM (Infosys).	Please note that all L3 resources for the above table shall be highly experienced and sourced from the respective OEM or on the Payroll of the bidder.

While submitting their response to the subject RFP, bidders are advised to thoroughly go through the replies to pre-bid queries, Amendment 1 & 2, and Addendum 1, which have already been uploaded.

A mandatory list of 30 applications to be monitored using an Application Performance Monitoring (APM) tool is provided in Annexure-1 of this Amendment, separately for each bank. Additionally, each bank may provide a list of up to 20 optional applications, subject to reusable licensing at the bank's discretion throughout the contract period. These optional applications may be assigned to the L1 bidder based on the specific requirements of the respective bank.

All the other instructions and terms & conditions of the above RFP remain unchanged. Please take note of the above amendments while submitting your response to the subject RFP.

**Date: 21-04-2025**

**Sd/-  
General Manager**

**AMENDMENT No 3 to RFP Ref: KaGB/Project Office/RFP/04/2024-25**  
**Annexure- 1**

**a. List of KAGB Applications**

SI NO	Karnataka Gramin Bank Applications
1	CBS Live, Connect24, Finacle Integrator & CSIS (as is)
2	Biometric
3	Internet Banking
4	Mobile Banking
5	UPI
6	IMPS
7	SFMS
8	PFMS
9	FI Services ( FI Gateway - Financial Inclusion)/E-KYC
10	CKYC
11	CTS (Inward/ Outward/ SVS)
12	NACH H2H
13	ESIGN Mandate
14	API based e-mandate
15	Video KYC
16	KCCLMS/ LOS
17	Inspection Module
18	PGRS
19	UserAdmin for In-house applications
20	DIGI KAGB- CBS Annex
21	CRM - Call center Middleware
22	Pre sanction OTS
23	Long code inbound middleware - (ASSR - Aadhaar Seeding Service) a. Missed call alert, b. Positive Pay, c. Rekyc d. Green Pin Generation e. AePS enable/disable, f. Card hotlist etc.. Through SMS.
24	Finacle connector/Gateway
25	Samuha with FI Web / Kshanadallihana / SKDRDP/ JMSSS - Jeevan Mitra
26	SMS/Email Engines & Gateways
27	SFTP Server (Choice/SSS/etc..
28	AML - Anti Money Laundering
29	KCC ISS - Middleware
30	HSM - Hardware Security Module

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b. List of KGB applications

SI NO	Kerala Gramin Bank Applications
1	CBS Live, Connect24, Finacle Integrator & CSIS (as is)
2	Biometric
3	Internet Banking
4	Mobile Banking
5	UPI
6	IMPS
7	SFMS
8	PFMS
9	AEPS/ E-KYC
10	CKYC
11	CTS (Inward/ Outward/ SVS)
12	NACH H2H
13	ESIGN Mandate
14	API based emandate
15	Video KYC
16	LOS
17	Inspection Module
18	PGRS
19	Inventory Module
20	Dashboard
21	Staff Module
22	Letter Module
23	Loan Management System
24	Investment
25	Finacle connector
26	SMS email Engine
27	ASRR Greenpin
28	ASRR Missed call
29	eSigning
30	Account Aggregator,eAPY, Tablet banking, CIBIL Triggering,VKYC, CIBIL report generation