

Pre-Bid Replies for GeM Bid ref. no. GEM/2026/B/7074369 dated 06/01/2026 for  
Supply, Installation, Configuration and Maintenance of 650 Nos. Of All-In-One Desktop Computers  
With Three Years Warranty and Two Years AMC in Kerala Grameneen Bank.

**Note: Bidders are requested to go through the RFP along with the Corrigendum & Amendments and Pre Bid Query & Replies given here below and submit the responses as per the timelines specified in the RFP. (GEM/2026/B/7074369 dated 06/01/2026).**

Sl. No	Section	RFP Clause/Sub clause	Detailed Clause No	Bidders Query	Bank's Reply
1	Annexure 2	Clause 9 - Pre-Qualification Criteria	The Bidder should have supplied & installed at least 500 All-In-One Desktop Computers in Kerala State in a single order to at least one (01) Central or State Government / Scheduled Commercial Banks / PSU / RRB / BFSI in India during the last two years as on the date of submission of bid.	We request the Department to kindly amend the eligibility clause to permit bidders who have supplied at least <b>500 All-In-One/Desktop Computers anywhere in India</b> , in a single order, to any Central or State Government / Scheduled Commercial Bank / PSU / RRB / BFSI during the last two years as on the date of bid submission. Restricting experience to supplies executed only within Kerala is a <b>geographically restrictive condition</b> that limits competition and favours select brands, despite Kerala Grameneen Bank being a subsidiary of Canara Bank and Canara Bank Head Office norms recognising pan-India experience. The proposed amendment will enable wider	Bidder to refer the Corrigendum-1 and comply with RFP Terms & Conditions



				participation and ensure equal opportunity to <b>Make in India (MII)-compliant bidders and DPIIT-recognised Startups, in line with MII Order 2017 (DPIIT)</b> , Rule 173 of GFR.2017, and GoI procurement guidelines issued vide DPE/7(4)/2017-Fin (08.11.2016), F.20/2/2014-PPD (Pt) (20.09.2016), F.2AE2014-PPD (Pt) (25.07.2016), F. No. 1(2)(1)/2024-MA Part (10.03.2016) and 1(2)/11/2016-MA (10.03.2016).	
2	Annexure 8	Clause 9 - Pre-Qualification Criteria	Genuine Windows 11 Professional 64-bit should be factory pre-installed in the All-In-One Desktop Computers. License should be embedded in system BIOS. Recovery media should be loaded in the D drive of the Hard Disk of the All-In-One Desktop Computers.	We request you to kindly add the requirement of <b>Microsoft Authorized Refurbisher / Microsoft Authorized OEM (MAF)</b> , which will ensure that the operating system is <b>genuine, authorized, and original</b> . This is in line with <b>GeM General Terms &amp; Conditions, MeitY advisories on licensed software, and Government of India guidelines on prevention of counterfeit IT products</b> .	Bidder to comply with RFP terms and conditions.



3	Annexure 2			<p>We request you to kindly add a qualification criterion stating that the <b>OEM should have a minimum annual turnover of at least ₹140 Crore</b>, ensuring the bidder sources products from a <b>financially sound and genuine OEM</b>. This requirement aligns with <b>GeM Procurement Guidelines, CVC advisories on OEM credibility</b>, and ensures <b>long-term support, warranty assurance, and compliance with Government of India quality standards</b>.</p>	<p>Bidder to comply with RFP terms and conditions.</p>
4	Annexure-2	Pre-Qualification Criteria	<p>The Bidder should have supplied &amp; installed at least 500 All-In-One Desktop Computers in Kerala State in single order to at least one (01) Central or State Government /Scheduled Commercial Banks/ PSU/ RRB/ BFSI in India during last two years as on the date of submission of bid.</p>	<p>Request the bank to amend the clause as per Gem Terms &amp; Conditions ( the Bidder or its OEM of the product offered in the bid)</p>	<p>Bidder to refer the Corrigendum-1 and comply with RFP Terms &amp; Conditions</p>
5	Annexure-7	Office Details	Malappuram	Kerala	<p>Bidder to refer the Corrigendum-1 and comply with RFP Terms &amp; Conditions.</p>



6	Annexure-9	Technical Functional Requirements and	Five (5) USB ports or higher on board (min. 2 USB 3.2 ports (20 Gbps or higher)) / Four (4) USB ports on board (min. 2 USB 3.2 ports (20 Gbps or higher)) and USB 3.2 Hub with minimum 35cms cable (min. 4 ports)	Five (5) USB ports or higher on board (min. 1 USB 3.2 ports (10 Gbps or higher) / Four (4) USB ports on board (min. 1 USB 3.2 ports (10 Gbps or higher)) and USB 3.2 Hub with minimum 35cms cable (min. 4 ports)	Bidder to refer the Corrigendum-1 and comply with RFP Terms & Conditions.
7	Annexure-9	Technical Functional Requirements and	OEM Standard External Power Supply (Adaptor with Input: 100-240 V, 50-60 Hz)	OEM Standard External / Internal Power Supply (Adaptor with Input: 100-240 V, 50-60 Hz)	Bidder to refer the Corrigendum-1 and comply with RFP Terms & Conditions.
8	New Clause	Certificates		OEM Mandatory Regulatory Certifications (The quoted OEM must possess valid BIS Certification and WPC (Wireless Planning & Coordination) Certification issued by the Wireless Planning & Coordination Wing (WPC), Department of Telecommunications (DoT), Government of India, as per applicable Government guidelines.	Bidder to comply with RFP terms and conditions.



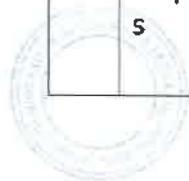
9	Supply, Installation, Configuration and Maintenance of 650 Nos. of All-in-One Desktop Computers with Three Years Warranty and Two Years AMC	<p>As per the GeM Bid page (Page No. 3), the EPBG duration is mentioned as 64 months (5 years). However, as per the RFP, the warranty terms are defined as Three (3) Years Warranty plus Two (2) Years AMC. We would like to bring to your attention that there is no provision in the GeM portal to issue a Purchase Order for 3 years, as the bid has been created for a 5-year duration. Consequently, bidders are required to submit a Bank Guarantee valid for 5 years, even though the Purchase Order is released only for the initial 3-year warranty period</p>	<p>In view of the above, we kindly request you to revise the warranty clause to a consolidated 5-year warranty, instead of Three Years Warranty plus Two Years AMC, to align with the GeM portal configuration and EPBG requirements.</p>	<p>Bidder to comply with RFP terms and conditions.</p>
10	Project Timelines	<p>1.3 The selected bidder should ensure Supply, Installation and Configuration of All-In-One Desktop Computers and complete all the works specified in the Scope of Work at the bank branch/office within Eight (08) weeks from the date</p>	<p>Delivery/Supply of All-In-One Desktop Computers Within 6 Weeks from the acceptance of the Purchase Order Installation and Configuration of All-In-One Desktop Computers 2 Weeks from the date of Delivery of All-In-One Desktop Computers</p> <p>We request to amend this clause as below:-</p> <p>Supply, Installation and Configuration of All-In-One Desktop Computers and complete all the works specified in the Scope of Work at the bank branch/office within Ten (10) weeks from the date of acceptance of the Purchase Order or Eleven (11) Weeks from the date of issue of Purchase Order, whichever is earlier.</p> <p>Delivery/Supply of All-In-One Desktop</p>	<p>Bidder to comply with RFP terms and conditions.</p>

		of acceptance of the Purchase Order or Nine (09) Weeks from the date of issue of Purchase Order, whichever is earlier.		Computers Within 8 Weeks from the acceptance of the Purchase Order Installation and Configuration of All-In-One Desktop Computers 2 Weeks from the date of Delivery of All-In-One Desktop Computers	
11	Payment terms	<p>Delivery : 70% as per Table-A of Annexure-16</p> <p>Installation and Configuration : 25% as per Table-A of Annexure-16</p> <p>Warranty : 5% as per Table-A of Annexure-16</p> <p>The payment of the total amount quoted for Comprehensive AMC shall be made to the selected bidder on Quarterly in arrears and after deducting applicable penalties and Liquidated damages (if any).</p>		<p>We request to amend this clause as below:-</p> <p>Delivery : 90% as per Table-A of Annexure-16</p> <p>Installation and Configuration : 10% as per Table-A of Annexure-16</p> <p>The payment of the total amount quoted for Comprehensive AMC shall be made to the selected bidder on Yearly in advance and after deducting applicable penalties and Liquidated damages (if any).</p>	<p>Bidder to comply with RFP terms and conditions.</p> 

12	Annexure-2 Pre- Qualification Criteria	The Bidder should have supplied & installed at least 500 All-In-One Desktop Computers in Kerala State in single order to at least one (01) Central or State Government /Scheduled Commercial Banks/ PSU/ RRB/ BFSI in India during last two years as on the date of submission of bid.	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization clearly specifying the no. of All-In-One Desktop Computers supplied & Installed.	<p>We request to amend this clause as below:-</p> <p>The Bidder should have supplied &amp; installed at least 500 All-In-One Desktop Computers in Kerala State in single order to at least one (01) Central or State Government /Scheduled Commercial Banks/ PSU/ RRB/ BFSI in India during Five two years as on the date of submission of bid. (or)</p> <p>The Bidder should have supplied &amp; installed at least 500 All-In-One Desktop Computers in single order to at least one (01) Central or State Government /Scheduled Commercial Banks/ PSU/ RRB/ BFSI in India during Five two years as on the date of submission of bid.</p>	Bidder to refer Corrigendum 1 and comply with RFP Terms & Conditions
13	Annexure-9 Technical and Functional Requirement s	5. CPU	2. Equivalent AMD Ryzen 5 PRO 8500GE Processor or higher.	<p>We Request to Amend this clause as below:-</p> <p>2. Equivalent AMD Ryzen 5 PRO 8500G Processor or higher.</p>	Bidder to refer Corrigendum 1 and Bidder to comply with RFP terms and conditions.



14	Annexure-9 Technical and Functional Requirement s	11. Bus architecture	Integrated/On Board Graphics, 1 PCI / PCI E mini (optional) or higher.	Though we understand that this parameter is optional , still we request you to kindly remove this to avoid ambiguity	Bidder to refer Corrigendum 1 and Bidder to comply with RFP terms and conditions.
15	Annexure-9 Technical and Functional Requirement s	Ports	1. Five (5) USB ports or higher on board (min. 2 USB 3.2 ports (20 Gbps or higher)) / Four (4) USB ports on board (min. 2 USB 3.2 ports (20 Gbps or higher)) and USB 3.2 Hub with minimum 35cms cable (min. 4 ports) 2. One (1) serial audio port for microphone & head phones /(Combo) 3. Rj45 Ethernet port 4. HDMI 2.0 or above / Display Port	1. We do not have 20gbps port in any or our AIO product right now. Request you to change to 6 USB Port (Minimum 3 USB 3.2 Gen 15 gbps port), 1 Type C 3.2 Gen 2 (10 Gbps port), 1 USB Type C 3.2 Gen 2 (10 Gbps Port) 2. We understand that the Bank the USB ports are blocked for data transfer and are used only for I/O devices to be connected to the machine (like Keyboard, mouse, printers). Hence the data transfer speed is not relavent. In view the above we request you to kindly relax this as indicated above to enable us in participation.	Bidder to refer the Corrigendum-1.
16	Annexure-9 Technical and Functional Requirement s	Bus architecture	Integrated/On Board Graphics, 1 PCI / PCI E mini (optional) or higher.	Though we understand that this parameter is optional, still we request you to kindly remove this to avoid ambiguity or confusion.	Bidder to refer Corrigendum 1 and Bidder to comply with RFP terms and conditions.



17	<b>Annexure-9</b> <b>Technical</b> <b>and</b> <b>Functional</b> <b>Requirement</b> <b>s</b>	<b>Ports</b>	1. Five (5) USB ports or higher on board (min. 2 USB 3.2 ports (20 Gbps or higher)) / Four (4) USB ports on board (min. 2 USB 3.2 ports (20 Gbps or higher)) and USB 3.2 Hub with minimum 35cms cable (min. 4 ports) 2. One (1) serial audio port for microphone & head phones /(Combo) 3. Rj45 Ethernet port 4. HDMI 2.0 or above / Display Port	1. We do not have 20gbps port in any of our AIO product right now. Request you to change to 6 USB Port (Minimum 3 USB 3.2 Gen 15 gbps port), 1 Type C 3.2 Gen 2 (10 Gbps port), 1 USB Type C 3.2 Gen 2 (10 Gbps Port) 2. We understand that the Bank the USB ports are blocked for data transfer and are used only for I/O devices to be connected to the machine (like Keyboard, mouse, printers). Hence the data transfer speed is not relevant. In view of the above we request you to kindly relax this as indicated above to enable us in participation.	Bidder to refer the Corrigendum-1 and comply with RFP Terms & Conditions
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18	Annexure-9 Technical and Functional Requirement s	Chipset	<p>Professional series chipset compatible with the above processor to deliver the critical security features like</p> <ul style="list-style-type: none"> <li>• Identity &amp; Credential Theft</li> <li>• Hardware accelerated virtualization-based security</li> <li>• End point threat Detection &amp; response including Ransomware Detection and Crypto jacking Detection or better</li> <li>• Hardware-enabled Memory encryption using Enhanced security, isolation, and control.</li> <li>• Windows Secured Core PC Support. Processor and Chipset should be from same OEM</li> </ul>	<p>Kindly note that these features are complied with the combination Processor and Chipset and not only with Chipset. Hence we request you to amend the same accordingly.</p>	<p>Bidder to refer Corrigendum 1 and Bidder to comply with RFP terms and conditions.</p>
19	Annexure 2	Clause 9 - Pre-Qualification Criteria	<p>The Bidder should have supplied &amp; installed at least 500 All-In-One Desktop Computers in Kerala State in single order to at least one (01) Central or State Government /Scheduled Commercial Banks/ PSU/ RRB/ BFSI in India during last two years as on the date of submission of bid.</p>	<p>The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization clearly specifying the no. of All-In-One Desktop Computers supplied &amp; Installed.</p>	<p>Bidder to refer the Corrigendum-1 and comply with RFP Terms &amp; Conditions</p>



20	Annexure-9	Technical and Functional Requirements	1. Five (5) USB ports or higher on board (min. 2 USB 3.2 ports (20 Gbps or higher)) / Four (4) USB ports on board (min. 2 USB 3.2 ports (20 Gbps or higher)) and USB 3.2 Hub with minimum 35cms cable (min. 4 ports)	1. Five (5) USB ports or higher on board (min. 1 USB 3.2 ports (20 Gbps or higher)) / Four (4) USB ports on board (min. 1 USB 3.2 ports (20 Gbps or higher)) and USB 3.2 Hub with minimum 35cms cable (min. 4 ports)	Bidder to refer the Corrigendum-1 and comply with RFP Terms & Conditions
21	Annexure-9	Technical and Functional Requirements	OEM Standard External Power Supply (Adaptor with Input: 100-240 V, 50-60 Hz).	OEM Standard External / Internal Power Supply (Adaptor with Input: 100-240 V, 50-60 Hz).	Bidder to refer the Corrigendum-1 and comply with RFP Terms & Conditions

Date: 21/01/2026

Place: Malappuram

Assistant General Manager




### Corrigendum-1

Ref: GeM Bid ref. no GEM/2026/B/7074369 dated 06/01/2026 Supply, Installation, Configuration and Maintenance of 650 Nos. Of All-In-One Desktop Computers with Three Years Warranty and Two Years AMC in Kerala Grameena Bank.

It is decided to amend the following in respect of the above GeM bid:

Sl. No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
1.	Annexure-2 Pre- Qualification Criteria		Existing-Pre- Qualification Criteria	<u>Amended Pre-Qualification Criteria</u>
2.	Annexure-7 Office Details		Existing - Office Details	<u>Amended Office Details</u>
3.	Annexure-9 Technical and Functional Requirements		Existing-Technical and Functional Requirements	<u>Amended Technical and Functional Requirements</u>

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above Corrigendum, Amendments and Pre Bid Queries & Replies while submitting your response to the subject RFP.

Date: 21/01/2026  
Place: Malappuram

Assistant General Manager






AMENDED Annexure-2

AMENDED Pre-Qualification Criteria

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

**SUB: Supply, Installation, Configuration and Maintenance of 650 Nos. Of All-In-One Desktop Computers with Three Years Warranty and Two Years AMC in Kerala Grameena Bank**

Ref: GEM/2026/B/7074369 dated 06/01/2026

We have carefully gone through the contents of the above referred RFP along with replies to pre-bid queries & amendment, if any and furnish the following information relating to Pre-Qualification Criteria.

SI. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
1.	Signing of Pre-Contract Integrity Pact	The bidder should submit signed Pre-Contract integrity pact on Non-Judicial Stamp Paper of Rs.500/- or more (as per respective state Stamp Act whichever is higher) as per Appendix-F.	
2.	The Bidder (including OEM and OSD/OSO, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 19/07/2024.	Certificate of local content to be submitted as per Annexure-5 as applicable.	
3.	<p>The Company operating should be legally compliant company and can be:</p> <p>a. A Partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008. (OR)</p> <p>b. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013. (OR)</p> <p>c. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be compliant to all the applicable laws.</p>	<p>Copy of Certificate of FIRM/LLP registration. (OR)</p> <p>Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. For (c)</p> <p>Documentary proof for confirming registration of Proprietorship firm (e.g., Copy of Certificate</p>	



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
		of registration under shops and commercial Establishments Act., GST etc.)	
4.	<p>The bidder should submit a declaration</p> <p>a. If not a group of company, Bidder Company is not owned or controlled by any Director, or Key managerial personnel of the Kerala Grameena Bank or their relatives.</p> <p>(OR)</p> <p>b. If not a group of company, Bidder Company is owned or controlled by any Director, or Key managerial personnel of the Kerala Grameena Bank or their relatives.</p>	Letter of Undertaking/ Declaration to the effect in company's letter head has to be submitted to this effect.	
5.	The bidder should provide confirmation that any person/ Partnership/ LLP/ Company including any subsidiary or holding company/ proprietorship connected to bidder directly or indirectly has not participated in the bid process.	The bidder should submit letter of confirmation on the Company's letter head to this effect.	
6.	The bidder should have an average annual turnover of Rs.2 Core during last 3 financial years (i.e., 2022-23, 2023-24 and 2024-25) from Indian operations. This must be the individual company turnover and not of any group of companies.	Bidder should submit Audited Balance Sheet copies for last 3 financial years i.e., 2022-23, 2023-24 and 2024-25 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	
7.	The Net Worth of bidder firm should not be negative as on 31/03/2025 and also should have not been eroded by more than 30% (thirty per cent) in the last three years, ending on '31/03/2025'.	The bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.	
8.	<p>Bidder shall be the Original Equipment Manufacturer (OEM) of the offered Product.</p> <p>(OR)</p>	<p>If the applicant is OEM, an Undertaking Letter has to submit in this effect.</p> <p>(OR)</p> <p>If the bidder is an authorized partner/</p>	





Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
	An authorized partner/dealer/ distributor of the offered Product.	dealer/ distributor, an authorization letter from their OEM/ OSO/ OSD to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid. Bidder must submit Manufacturer Authorization Form(MAF) with original signature from OEM.	
9.	The <u>Bidder/OEM</u> should have supplied & installed at least 500 All-In-One Desktop Computers in Kerala State in single order to at least one (01) Central or State Government /Scheduled Commercial Banks/ PSU/ RRB/ BFSI in India during last two years as on the date of submission of bid.	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization clearly specifying the no. of All-In-One Desktop Computers supplied & Installed.	
10.	Any Bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or	A declaration stating "We have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfils all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head.  [Where applicable, evidence of valid registration by the	



Sl. No.	Qualification Criteria	Documents to be submitted in compliance with Qualification Criteria	Bidders Response
	f. A natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.	Competent Authority shall be attached.]	
11.	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of bid for this RFP.	The Bidder should submit self-declaration on the Company's letter head to this effect.	
12.	Authorization Certificate - Whether the Bid is authenticated by authorized person.	Bidder to submit a copy of the Board Resolution and the Power of Attorney and KYC documents evidencing the authority delegated to the authorized signatory.	
13.	The Bidder/OEM should have their own OEM/ Franchise Service /Support in at least six districts of Kerala State	The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc. as per Annexure 7 ( Amended)	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence/certificates confirming compliance to Pre-Qualification Criteria should be part of the RFP.

Date:  
Place:

Signature with seal  
Name:  
Designation:



AMENDED Annexure-7

OWN/ OEM Franchise Service / Service Support Office Details  
 (Should be submitted on Company's letter head with company seal and signature of  
 the authorized person)

**SUB: Supply, Installation, Configuration and Maintenance of 650 Nos. Of All-In-One Desktop Computers with Three Year Warranty and Two Years AMC in Kerala Grameena Bank**

Ref: GEM/2026/B/7074369 dated 06/01/2026

**NOTE: The Bidder/OEM should have their Own / OEM/Franchise Service /Support in at least six districts of Kerala State**

Sl. No.	Name of the Office. (Also, Specify Own/OEM Franchise Service/ Service Support Office)	Address and Telephone No's	E-mail ID of office	Number of employees under the jurisdiction
1.				
2.				
3.				
4.				
5.				
6.				

Date:

Place:

Signature with seal

Name:

Designation:



AMENDED Annexure-9

AMENDED Technical and Functional Requirements

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

**SUB: Supply, Installation, Configuration and Maintenance of 650 Nos. Of All-In-One Desktop Computers with Three Year Warranty and Two Years AMC in Kerala Grameena Bank**

Ref: GEM/2026/B/7074369 dated 06/01/2026

**Note:**

1. The bidder shall specifically mention the make and model of the items offered for all the requirements in terms of GeM Bid without fail, failing which the bid is liable for rejection.
2. If the bidder feels that certain features offered are superior to what has been specified by the Bank, it shall be highlighted separately. Information regarding any modification required in the proposed configuration to meet the intent of the specifications and state-of-the-art technology shall be provided. However, the Bank reserves the right to accept the modifications / superior features suggested/offered.
3. The bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this GeM Bid, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
4. The selected bidder shall own the responsibility to demonstrate that the products offered are as per the specification/performance stipulated in this GeM Bid and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

AMENDED Technical Specification of All-In-One Desktop Computer

Sl. No.	Item	Description	Details of offered Product	Bidder's Response
1.	Make & Model	Must be specified. All the relevant product brochures and manuals must be submitted.		
2.	Model Name & No.	Must be specified		
3.	Form Factor	"All-in-one" with USB key board and mouse. All-in-One with height adjustable stand and tilt feature.		
4.	Monitor	Minimum 23.8" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.		
5.	CPU	1. Intel® Core™ 14th Gen i5- 14500T processor or higher. 2. Equivalent AMD Ryzen 5 PRO 8500GE Processor or higher. 3. The bidder should submit a PC mark 10 benchmark average score of 6000 or higher across Essential, Productivity &		





		Digital content creation jobs or 3D mark CPU profile Maximum threads score of at least 9000 or higher <u>or Cross Mark Score of 1500 or higher.</u> 4. Processor should support up to 4.80 GHz Turbo/Boost frequency for the performance cores.		
6.	Memory	Minimum 1X16 GB DDR5 RAM-2666 MHz expandable up to 64 GB or more with minimum 2 DIMM Slots.		
7.	Mother Board	System should be able to support OS -64 bit. System's BIOS should display the OEM's logo. The system should also support PCIe 4.0 or higher system bus on Mother Board & Chipset.		
8.	Chipset	Professional series chipset compatible with the above processor to deliver the critical security features like <ul style="list-style-type: none"> <li>• Identity &amp; Credential Theft</li> <li>• Hardware-accelerated virtualization-based security</li> <li>• End point threat Detection &amp; response including Ransomware Detection and Crypto jacking Detection or better</li> <li>• Hardware-enabled Memory encryption using Enhanced security, isolation, and control.</li> <li>• Windows Secured-Core PC Support.</li> </ul> Processor and Chipset should be from same OEM		
9.	Graphics	Integrated Graphics.		
10.	Processor Thermal Design Power (TDP)	65 W or less		
11.	Bus architecture	Integrated/On Board Graphics, 1 PCI / PCI E mini (optional) or higher.		
12.	Hard Disk Drive	Minimum 512 GB TB NVME m.2 SSD		
13.	Networking facility	1000 Mbps integrated Ethernet card with remote booting facility, remote system installation, remote wake up compatible.		
14.	Wireless Connectivity	Integrated wireless Wi Fi 6E dual band		
15.	Ports	1. <u>Five (5) USB ports or higher on board (min. 1 USB 3.2 ports (10 Gbps or</u>		



		higher)) / Four (4) USB ports on board (min. 1 USB 3.2 ports (10 Gbps or higher)) and USB 3.2 Hub with minimum 35cms cable (min. 4 ports)		
16.	<b>Camera</b>	5MP webcam and integrated microphone		
17.	<b>Key Board</b>	104 Keys Mechanical (Windows & Linux Compatible) with Rupee symbol on keyboard with 50 Million characters keystroke life.		
18.	<b>Mouse</b>	Two button optical scroll Mouse of OEM Make with Mouse Pad.		
19.	<b>Power Supply</b>	<u>OEM Standard Power Supply</u> <u>(Adaptor with Input: 100-240 V, 50-60 Hz).</u>		
20.	<b>Operating System (OS)</b>	Genuine Windows 11 Professional 64 Bit should be factory pre-installed in the All-in-One Desktop Computers. License should be embedded in system BIOS. Recovery media should be loaded in the D drive of the Hard Disk of the All-in-One Desktop Computers.		
21.	<b>Certifications</b>	Valid BIS, BEE/Energy Star, RoHS, EPR and any other Indian Certificate		
22.	<b>Other Technical Requirements</b>	1. OS installation/re-installation should be done by the successful bidder in case of any error/ corrections/corruption in OS without any extra cost to the Bank. 2. Bank will inform the partition at the time of placing LOI/Order. 3. Bidder has to configure the Backup of the Drive in the nearest AIO/PC available at the Branch/Office.		
23.	<b>Security</b>	TPM 2.0 Security Chip.		

**Declaration:**

1. We hereby confirm that we have various certificates/bench mark testing standards for the items quoted to meet the intent of the GeM Bid.
2. We hereby confirm that we have back-to-back arrangements with third party hardware software for providing continuous and un-interrupted support to meet SLAs obligations as per GeM bid terms.

Date:

Place:

Authorised signatory  
Name:  
Designation:  
Company seal:

